

7 September 2023

**Our Ref:** RFI 53166

Dear

**Freedom of Information Act 2000  
Information in Relation to Job Planning Software Providers.**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 1 September 2023.

A response to each of the questions raised has been provided by the Planning & Performance Management Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

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**Caroline Degans  
Information Governance Officer**

**Q1. Which software provider does the Trust use for Allied Health Professionals job planning?**

A1. The Trust does not use a software provider for Allied Health Professionals Job planning.

**Q2. Which software provider does the Trust use for Medics job planning?**

A2. The Trust does not use a software provider for Medics job planning.

**Q3. What was the annual cost for the Trust's current Allied Health Professionals job planning software in 2022 to 2023?**

**Q4. What was the annual cost for the Trust's current medics job planning software in 2022 to 2023?**

**Q5. What is the contractual end date of your current Allied Health Professionals job planning software?**

**Q6. What is the contractual end date of your current medics job planning software?**

A3-6. As the Trust does not use a software provider for Allied Health Professionals and Medics job planning these questions do not apply.