



26 October 2023

**Our Ref:** RFI 53490

Dear

**Freedom of Information Act 2000  
Information in Relation to Assisted Discharge and Support at Home Services**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 13 September 2023.

A response to each of the questions raised has been provided by the Planning, Performance & Informatics Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

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**Rebecca Manning**  
**Information Governance Officer**

- Q1. Please advise who provides your Assisted Discharge and Support at Home services (Name of all providers)?**
- Q2. What is the annual value of the contract/s?**
- Q3. What is the duration of the contract/s?**
- Q4. What are the start and end dates of the contract (plus any potential extension periods)?**
- Q5. How many service users are supported through this contract on an annual basis?**
- Q6. What are the individual performance measures and KPIs on the contract? How is your provider performing against each performance measure and KPI? (%)**
- Q7. Who is the person responsible for managing your Assisted Discharge and Support at Home services?**
- **Name**
  - **Title**
  - **Email address**
  - **Contact number**
- A. The Trust does not have any contracts in place in relation to Assisted Discharge and Support at Home services.**