



18 October 2023

Our Ref: RFI 53580

Dear

**Freedom of Information Act 2000
Information in Relation to Serious Adverse Incidents within the Trust**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 19 September 2023.

A response to each of the questions raised has been provided by the Office of the Medical Director and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Rebecca Manning
Information Governance Officer

Please could you provide the following information for each of the last three years (2020-2022):

Q1. The number of Serious Adverse Incidents reported within the Trust, in which Trust facility the incidents were reported to have taken place, and how each incident was categorised.

A1. The Trust is unable to provide the information broken down as per your request, this is because low volumes could potentially provide identifiable information and in this instance, the Trust feels there is a clear or potential risk for individual(s) to be either directly or indirectly identified from this level of information.

However, in order to assist with your request for information the Trust has provided the data split separately by Trust facility and SAI category.

Please see Table 1 for a summary of Serious Adverse Incidents (SAI) reported to have taken place broken down by Trust facility from 2020 to 2022.

Please see Table 2 for a summary of SAI's reported, broken down by incident category from 2020 to 2022.

Table 1

Trust Facility	2020	2021	2022
Ulster Hospital	16	20	22
Lagan Valley Hospital	7	Nil	3
Ards Community Hospital	3	2	1
Downshire Hospital	1	1	1
Downe Hospital	Nil	1	3
Thompson House Hospital	Nil	Nil	1
Children's Home	12	18	7
Health Centre	1	2	Nil
Home (Patient/Client)	17	21	11
Mental Health/Learning Disability Facility	Nil	1	Nil
Other	8	11	18
Prison Healthcare – Hydebank	Nil	1	Nil
Prison Health Care – Other	1	Nil	Nil
Prison Healthcare – Magilligan	Nil	1	Nil
Prison Healthcare – Maghaberry	1	4	1
Residential Home (Trust Owned)	2	7	Nil
Residential/Nursing Home (Private)	2	4	5
Supported Living	2	Nil	1
Total	73	94	74

Table 2

Incident Category	2020	2021	2022
Administrative Processes (excluding Documentation	3	4	3
Anaesthesia Care	Nil	1	1
Behaviour	37	49	28
Behaviour (Including Violence and Aggression)	Nil	Nil	1
Communication	Nil	Nil	1
Diagnostic Processes/Procedures	2	9	5
Documentation	Nil	1	1
Exposure to Environmental Hazards	Nil	Nil	1
Injury of Unknown Origin	1	3	Nil
Infection Control Incident (Healthcare Associated Infection)	Nil	Nil	1
Medical Gases/Oxygen	Nil	2	1
Neonatal/Perinatal Care	Nil	Nil	2
Medication/Biologics/Fluids	Nil	7	2
Maternity Care	2	Nil	8
Medical Devices, Equipment, Supplies	1	Nil	1
Property	Nil	Nil	1
Patient Accident/Falls	2	4	5
Personal property/Data/Information	3	2	Nil
Pressure Ulcers	1	2	Nil
Security of Organisation's Property, Data & Buildings	1	Nil	Nil
Service Disruptions (Environment, Infrastructure, Human Resources)	1	1	1
Therapeutic Processes/Procedures (except medications/fluids/blood/plasma products administration)	8	2	6
Unexpected Deaths or Severe Harm	11	7	5
Total	73	94	74

Q2. Additionally, would you please provide the number of reports of sexual assaults on Trust property for the same time period, and which facility each of these incidents were reported to have taken place.

A2. Please see Table 3.

Table 3

Site Type	2020	2021	2022
Children's Home	32	40	30
Adult Centre	Nil	Nil	1
Day Centre	Nil	Nil	3
Domiciliary Care Service	Nil	Nil	2
Home (Patient/Client)	3	2	2
Downe Hospital	9	7	11
Downshire Hospital	5	12	12
Lagan Valley Hospital	16	9	10
Ulster Hospital	15	12	20
Other	1	2	2
Prison Healthcare - Hydebank	Nil	Nil	1
Prison Healthcare – Maghaberry	2	Nil	1
Prison Healthcare – Magilligan	Nil	1	1
Prison Healthcare – Other	Nil	1	Nil
Residential Home (Trust Owned)	21	11	23
Residential/Nursing Home (Private)	Nil	Nil	1
Supported Living	3	2	3
Total	107	99	123

Please note that the Trust does not have a specific coding for sexual assault only, the figures provided within Table 3 are incidents categorised with; inappropriate/aggressive behaviour towards staff – sexual (including harassment and indecent exposure), inappropriate/aggressive behaviour towards a patient – sexual (including indecent exposure) and inappropriate/aggressive behaviour towards a visitor – sexual (including indecent exposure).