

05 October 2023

Our Ref: RFI53673

Dear

**Freedom of Information Act 2000
Information in Relation to Waiting Times for Outpatient Appointments for
Occupational Therapy & Physiotherapy Departments at Ulster Hospital**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 21 September 2023.

A response to each of the questions raised has been provided by the Primary Care & Older Peoples Services Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Robyn Watterson
Information Governance Officer

Q1. Could I request a breakdown of the waiting times for outpatient appointments for the Occupational Therapy and Physiotherapy departments at the Ulster Hospital?

A1. Please see Table 1 for waiting times as at 25 September 2023.

Table 1

Waiting Times in Weeks						
Weeks	0-3	3-6	6-9	9-13	>13	Total
Physiotherapy Service Appointments	142	85	54	12	95	388
Occupational Therapy Service Appointments	52	41	35	12	124	264