

15 December 2023

Our Ref: RFI 54959

Dear

**Freedom of Information Act 2000
Information in Relation to Regional Residential & Nursing Provider
Specification & Contract**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 23 November 2023.

A response to each of the questions raised has been provided by the Planning, Performance & Informatics Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Robyn Watterson
Information Governance Officer

Q1. How many performance notices (Clause 8 General Terms, Regional Contract) have been issued by the Trust to Care Homes citing Human Rights issues and/or citing Clause 13 of the Regional Contract 'Human Rights Obligations'?

I would be grateful for an annual figure and an overall figures as far as records go, if possible, to the commencement of the Regional Contract in 2015.

A1. The Trust can confirm that no performance notices have been issued citing those issues.