

15th January 2024

Our Ref: RFI 55535

Dear

**Freedom of Information Act 2000
Information in Relation to Zero Hours Contract**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 20 December 2023.

A response to each of the questions raised has been provided by the People & Organisational Development Services Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Rebecca Manning
Information Governance Officer

Q1. Please advise the current number of staff you have employed on "zero hours contract".

A1. Please note that the terminology "zero hours contract" is not used within the Trust. Employees who do not have set weekly hours are employed as 'Bank' staff as and when required.

There are currently 9,291 Bank staff employed within the Trust however, 51% of these Bank staff also have another substantive post within the Trust.