



19 January 2024

Our Ref: RFI 55661

Dear

**Freedom of Information Act 2000
Information in Relation to Care Home Packages**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 8 January 2024.

A response to each of the questions raised has been provided by the Primary Care & Older Peoples Services Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Rebecca Manning
Information Governance Officer

Q1. Can you please tell me how many people currently have a home care package in your health trust.

A1. The most recent data available reflects the Trust position as of 31 October 2023 at which time 5424 people received a homecare package.

Q2. Also how many people are currently waiting for a home care package within your trust catchment area as of the date of this request.

A2. As of 8 January 2024 299 people were waiting for a homecare package.

Q3. Can you also please provide me with the top ten longest times people have been waiting for a home care package in your health trust as of the date of this request.

A3. Please see Table 1 for the 10 longest waiting times in days as at 8 January 2024.

Table 1.

Days Waiting
1546
1086
902
867
837
826
796
761
720
683