



Title of Paper: SET Quality 4 All Update		
For Decision Requires majority decision prior to implementation or action.	For Discussion Requires consideration and debate.	For Noting Contains information r Members should be made aware.

1.0 Background

Three new Corporate Improvement Priorities were agreed by EMT for the Quality Team to collaborate with leads and teams across the organisation to apply a systematic quality approach to change.

Please find enclosed a comprehensive update on progress to date as well as an update on developments with regards our previous Corporate Improvement Priorities.

2.0 Key Issues

The three priorities were identified through a series of workshops with directorates highlighting priorities. These were then analysed with the following agreed: **Our People, Frailty and Encompass.**

3.0 Resources Implications (inc Organisational, Financial, Human Resources)

Balancing existing resources to achieve improved outcomes in these specific areas is a challenge. However, the benefits are clear to see such as the synergy of an operational lead being given protected time to drive change partnered with the Quality Team to build robust structures round a theory of change has shown great dividends in the modernisation of Homecare.

4.0 Impact on Safety, Quality and Experience (SQE)

The learning from the previous corporate priorities was that strong leadership is needed to create change in complex systems.

5.0 Key Risks and Proposals to Mitigate

None.

Lead Director: Clare-Marie Dickson, Director of Primary Care & Older People's Services (Lead Director for Quality)

Date: 18 November 2024