



19 March 2024

**Our Ref:** RFI 56351

**Freedom of Information Act 2000  
Information in Relation to Community Mental Health Services**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 6 February 2024. Please accept my apologies for the delay in responding to your request. Thank you for your understanding and forbearance.

A response to each of the questions raised has been provided by the Adult Services & Prison Healthcare Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

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**Rebecca Manning**  
**Information Governance Officer**

**Q1. Please provide a list of services that are provided under Community Mental Health Services.**

A1. Please see Table 1 for a list of services provided under Community Mental Health Services.

Table 1

Mental Health Assessment – Routine, Urgent and Emergency Appointments
Community Mental Health Support
Mental Health at Night/Liaison (Emergency Assessment in ED)
Multi-Agency Triage: Partnership with PSNI to assess people in crisis at home
Home Treatment
Physical Health Monitoring
Perinatal Mental Services
Dialectical Behaviour Therapy
Community Rehabilitation
Care Management Services
Derriaghy Day Centre – Recovery-Focussed Services

**Q2. Please provide the number of people who accessed Community Mental Health Services in 2022 and 2023, broken down by specific service accessed.**

A2. Please see Table 2 for the number of people who accessed Community Mental Health Services in 2022 and 2023, broken down by services accessed.

Please note the Trust can only provide figures up to 8 November for 2023 due to migrating to the new Encompass system. The data validation for this system is currently ongoing.

Table 2

Service	No. of Patients	
	1 January 2022 – 31 December 2022	1 January 2023 – 8 November 2023
MHAC Down	1191	1186
MHAC Lisburn	3083	2863
MHAC Ards	3808	3070
MHAN/Liason	459	805
CMHT Ards	96	90
CMHT Bangor/Hollywood	96	90
CMHT Downpatrick/Crossgar/Ballynahinch	125	111
CMHT Dunmurry/Stewartsown Road	192	142
CMHT Lisburn	310	215
CMHT Newcastle	39	24
CMHT Peninsula/Bangor	77	84
Down Mental Health Acute Services/HTT	260	225
Lisburn Mental Health Acute Services/HTT	475	320
Ards Mental Health Acute Services/HTT	501	417
Dialectical Behaviour Therapy	239	146
Perinatal Team	212	186
Mental Health Community rehab Team	30	37
Multi Agency Triage Team	107	97
Derriaghy Day Centre	115	34
Care Management Team	82	77

\*MHAC = Mental Health Assessment  
 MHAN = Mental Health at Night  
 CMHT = Community Mental Health Team  
 HTT = Home Treatment Team