

Information Governance

Our Ref: RFI 58638

**Freedom of Information Act 2000
Information in Relation to Catering Costs**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 20 May 2024.

A response to each of the questions raised has been provided by Allied Health Professionals, Nursing, Midwifery and Patient Experience Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Rebecca Manning
Information Governance Officer

Q1. *What is the annual cost of catering for in-patients at the Ulster Hospital?*

A1. The annual, food, cost for catering in-patients at the Ulster Hospital is £2,519,758.

Q2. *Measured over a year, what percentage of the food served to patients in the Ulster Hospital is returned uneaten?*

A2. The percentage of unserved meals to patients in the Ulster Hospital, over a year, is 15.1%.