



25 September 2024

Our Ref: RFI 59351

**Freedom of Information Act 2000
Information in Relation to Appointment Waiting Times**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 22 July 2024. Please accept my apologies for the delay in responding to your request. Thank you for your understanding and forbearance.

A response to each of the questions raised has been provided by the Surgery & Elective, Maternity & Paediatric Services Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Rebecca Manning
Information Governance Officer

Q1. *The waiting times for an appointment for a urology assessment from April 2020 to March 2021 on a routine basis; and*

A1. The average wait time, between April 2020 and March 2021, for a routine consultant led Urology appointment was 480 days.

Q2. *The waiting time for an appointment with the colorectal department from April 2020 to March 2021 on an urgent and Red Flag basis.*

A2. The Colorectal department falls under General Surgery for which the first consultant led, urgent and red flag, appointment was 42.6 days actively waiting.