



8 October 2024

**Our Ref:** RFI 59509

Dear

**Freedom of Information Act 2000  
Information in Relation to Waiting Times for Dermatology**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 3 September 2024. Please accept my apologies for the delay in responding to your request. Thank you for your understanding and forbearance.

A response to the question raised has been provided by the Medicine, Unscheduled Care & Cancer Services Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

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**Rebecca Manning**  
Information Governance Officer

**Q1. *I would like to find what waiting times for dermatology appointments at present.***

A1. In regards to waiting times for Dermatology appointments, there are different variations based on the urgency and subspecialty within the Dermatology department i.e. General Outpatients, Minor Operations, Day case, and Specialist Clinics etc. Therefore the Trust is unable to provide accurate waiting times for dermatology appointments. However if you wish to provide further clarification as to which subspecialty your request refers to and the trust will re visit your request.